

**Pre-Conference Workshop: Leadership Essentials**

**Session Description:** Welcome to the CALL Leadership Essentials Workshop! This morning workshop will focus on three important leadership themes: strengths-based leadership; managing conflict in the workplace; and employee empowerment and engagement. During this session, two well-known law library leaders will provide theoretical and practical solutions related to these day-to-day workplace management issues.

**Speaker Bios:**



**Wendy Reynolds**

After a varied career in different legal environments (the Federal Court of Canada, a private law firm, the Ontario Securities Commission, the Ontario Workplace Tribunals Library), Wendy has been happily employed by the Ontario Legislative Assembly since 2009. She is currently the Manager of Accessibility, leading many Assembly initiatives in developing inclusive and accessible information products and services to all Ontarians.

Wendy is a long-time member with experience on a number of CALL/ACBD groups and committees,

including the Executive Board (2013-15). She has served as a member of the faculty of the Library Leaders' Institute, and was the 2009 Diamond Award winner for leadership at the Workplace Safety and Insurance Appeals Tribunal.



**Annette Demers**

Annette Demers earned her BA (Hons. Law) from Carleton University in 1995, her LLB from the University of Windsor in 1998, and her MLIS from Western in 2002. In 1995, she attended the Hague Academy of International Law. She has also taken French courses through the University of Western Ontario Continuing Education program, and she has taken courses through the Canadian Institute for Management.

Annette was appointed as Acting Law Librarian in August of 2011 and to the role of Associate Dean, Law Library and Legal Research Services in June of 2015. Annette has taught Advanced Legal Research for the past five years.

Annette has over twenty-five years of library experience. From 2005 - 2011, she worked as a Reference Librarian in the Paul Martin Law Library. Prior to this, she worked as a Reference Librarian for International, Foreign and Comparative Law at the Harvard Law School Library. In her pre-professional career, she worked at the Library of Parliament for five years, the Department of Foreign Affairs and International Trade Library, and in the Carleton University libraries system. Annette has also practiced law early in her career.

Annette has been quite involved with a wide variety of projects and committees across the University of Windsor campus including working with the Windsor University Faculty Association, including working on the Contracts Committee and as the VP Women's Issues and Chair of the Status of Women Committee.

Annette is currently immediate Past-President of the Canadian Association of Law Libraries (CALL). From 2013 - 2015, she was President of CALL. From 2011-2013, she was Vice-President of CALL.

In 2010, she Chaired the CALL Conference Planning Committee which brought 350 attendees, presenters and exhibitors to Windsor. In 2008 she was essential in planning and executing CALL's first-ever Law Library Leadership Institute in 2007.

Annette's current areas of interest include: legal research education, leadership and organizational theory, neuroplasticity and information seeking. Annette has published several articles, and was part of the core author team for the first and second editions of *The Comprehensive Guide to Legal Research, Writing and Analysis* (Emond Montgomery, 2013), with Professors Moira McCarney and Ruth Kuras.

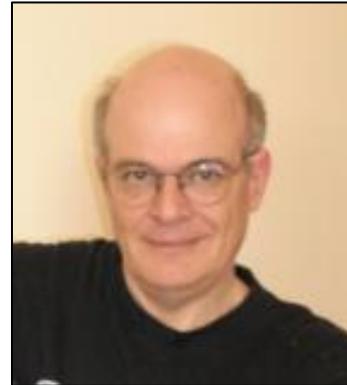
Sunday, May 7, 2017 – 3:15PM – 4:30PM

## Lightning Talks

### (1) Raspberry Pi for PATs

Created in Great Britain to help children to learn programming, the Raspberry Pi computer has been a technology overnight success story. No larger than a deck of cards, this tiny marvel is easy to use, easy to maintain, and costs very little to purchase and run.

Patrons who need to search web content, print forms, receive and print an e-mail will find this computer is up to the task as a Public Access Terminal. Since it runs on less than 5 watts of power, it can be left on 24/7.



#### John Kerr

John Eddie Kerr is a Graduate of the Library Techniques Program at Sheridan College. He is the librarian at the Wellington Law Association Library, an Ontario County Courthouse Library. As an advocate for free and open source software, John uses computers powered by Linux at home and in the library. Sub interests include reducing our technological environmental footprint and the free LaTeX document preparation system. He lives in Guelph, Ontario with his wife Mary and two cats Thatcher and Miss Pebbles.

### (2) We're Here to Help! Access to Justice Innovation in Saskatchewan

Access to justice and legal information gives members of society the tools needed to make informed decisions and the ability to participate in the world around them. Unfortunately, access to justice in Canada is poor and legal services have become increasingly inaccessible. Law libraries are playing an important role in improving this access. While there is more legal information online, it is less clear what legal information is credible.

Law libraries are key intermediaries for the public to identify reliable legal information. Law librarians possess specialized skills to help the public navigate legal information.

The Law Society of Saskatchewan Library and its team of diverse professionals are at the forefront of access to justice and legal information initiatives in Saskatchewan and beyond. We like to think of ourselves as architects of justice. During this lightning session, you will learn about the variety of projects and partnerships the Law Society of Saskatchewan Library is participating in to improve access to justice. Most importantly, you will gain insight from our experiences, learn how to replicate our efforts in your own library, and leave the session empowered to become an architect of justice.

Don't miss this must-see session with Alan Kilpatrick, Reference Librarian at Law Society of Saskatchewan Library.



#### Alan Kilpatrick

Alan Kilpatrick is a reference librarian with the Law Society of Saskatchewan Library. Alan has a Master's degree in Library and Information Science from the University of Western Ontario. He also holds a Bachelor of Arts degree from Vancouver Island University. Alan has worked with the Transport Canada Library in Ottawa, the Hippocampus Reading Foundation in India, and the Saskatchewan Legislative Library. He is the Social Media Coordinator for the Canadian Association of Law Libraries and a Member-at-Large for the Saskatchewan Library Association's Board of Directors.

### (3) Lawyers, Gymnasts, and Researchers: Using a Flipped Classroom for LRW

Legal education is typically conducted through a familiar series of lectures, case books, readings, and exams. This approach guides first year law students through the required documents and tells them how the law is applied. However, upon entering their summer work terms, they are expected to conduct research individually and synthesize their findings on their own. Without a solid foundation of skills developed through hands-on legal research, their results may be less than a firm's expectations. The flipped classroom is an alternative teaching method that better mimics their potential professional setting.

This lightning talk will provide an overview of the methodology behind a flipped classroom. Key points include the time and effort involved in preparing for a flipped classroom, the types of technology that can be used, the structure of class time, the design of hands-on activities, and student engagement/response to this teaching method.



**Hannah Steeves**

Hannah Steeves is in her first year as a Reference & Instruction Librarian at the Sir James Dunn Law Library, Dalhousie University, Schulich School of Law. She graduated from Dalhousie University's Master of Library Information Studies program in the spring of 2016. During her time as a student she was fortunate to work as an intern in the Library & Information Services Department of McInnes Cooper, Halifax Office. Her career interests, aside from legal librarianship, include information literacy, institutional repositories, and continuing education.

### (4) Docip and What it Does: Documenting Indigenous Peoples Engagement with the UN and EU

Brief outline of Docip's history and its activities in support of Indigenous Peoples engagement with the UN and other International Organizations. Outline of main UN and EU instruments and processes for handling Indigenous Peoples issues. Docip's unique documentation and archival collection in electronic and hard-copy formats on Indigenous issues. Challenges facing Docip and its work and how Docip plans to go forward.



**John Miller**

Head of Documentation, Docip 2016

Education: BA Hons Degree in Politics, History and Education - Open University; Scots Law, Constitutional Law - Aberdeen University; Certificate in Carbon Accounting – Swinburne University; ALA – Manchester Polytechnic; Chartered Member of CILIP (formerly UK Library Association)

Special interests: information service management, indigenous people's libraries and archives, climate change, carbon auditing, copyright and copyright compliance, legal issues generally, politics and international relations, military history, travelling to unusual places, not sitting beside people who snore on long flights, avoiding Brexit ....

**Josee Daris**



In charge of the Monitoring and Evaluation activity + Strategic Support activity during UN conferences in Docip (Indigenous peoples' centre for documentation, research and information, Geneva, Switzerland). Doctoral Studies in Law (Université du Québec à Montréal), Master's degree in Research and Public Action Practices (Institut national de la recherche scientifique, Montréal), Bachelor's in International Studies and Modern Languages (Université Laval, Québec), Certificate in Immigration and Inter-Ethnic (Université du Québec à Montréal). Professional and social involvement in planning, implementation and evaluation of international projects on the promotion and defense of Indigenous rights in Latin America. Furthermore, experience in international research on Indigenous justice.

### (5) The Neutral Zone

A Neutral Zone is part of a transitional process between Endings and New Beginnings. A passage for a group or individuals between two states of being. But it can also be a meeting point for a group – a point in time designated as a safe haven, a place to comment, talk, question and unload, which will carry no repercussions after the meeting is over. It can be a meeting all on its own, or can be added on to another regular staff meeting, a safe zone at the end where the participants can speak freely, if they have anything on their minds about the transition process. For a Neutral Zone meeting, Trust is key.



**Fiona McPherson**

Manager, Digital Transformation Service,  
Information Services,  
Justice Canada

As Manager, Digital Transformation at Justice Canada, Fiona is building a small, agile team of information professionals to develop business-driven digital information products for Justice's legal teams.

### (6) Library Experience as Emoji-Maker: Engaging Users in Instant Messaging Apps and Social Media

The worldwide use of instant messaging apps and social media chatting is enormous. The University of Ottawa's Brian Dickson Law Library is aware of the popularity of this internet communication trend. Many of our law students have instant messaging apps and social media on their smart phones and laptops. The Law Library sees this as an opportunity to engage in the technology interaction experienced in law students' daily activities. The project aims to create a series of emoji that reflect the lives of law students at the Law Library. Our emoji collection will express law students' emotions through various symbols. These symbols will be illustrated by using computer applications and manually made sketches on paper. All works will be digitalized and saved in PNG file format for small image size and easy sharing on instant messaging apps and through social media chatting. This project incubates ideas from Fine Arts, IT, and Library.



**Channarong Intahchomphoo**

Channarong Intahchomphoo is PhD Candidate in Electronic Business at the University of Ottawa. His doctoral thesis, "Facebook and Urban Indigenous Youth At Risk in Ontario: A Social Computing Research", has recently received the Queen Elizabeth II Graduate Scholarships in Science and Technology and the Graduate Student Excellence Award from Faculty of Engineering, University of Ottawa. He is also employed at the University of Ottawa's Brian Dickson Law Library as a Computer Reference

Technician. Channarong holds a bachelor's degree (Chiang Mai University, Thailand) and an English/French bilingual master's degree (University of Ottawa, Canada) both in Information Studies. Channarong's research publications and current projects are: Technology and Indigenous Peoples in Canada / Marginalized Populations Worldwide, Social Computing, Data/Text Mining and Data Science, Human Computer Interaction (HCI) and User Experience (UX), Economics and Computation, Management of Innovation & Information Systems, Knowledge Management (KM), and Digital Library

## (7) Developing Online Modules to teach Canadian Legislative Research

This presentation details the steps involved in converting classroom lectures to an online module format for first year law students in a course on researching federal and provincial statute law. In preparation for the fall class of 2016, the University of Saskatchewan Law Librarian partnered with a colleague, an instructional designer in the library. The designer's expertise and successful experience in developing online modules have been extremely helpful. The legal research modules are continually being improved for current and future students. The focus of this presentation is applicable to any librarian and other academic professionals who are responsible for teaching law students or articling students how to effectively leverage legal research tools and strategies.

The presenter is a Law Librarian at the University of Saskatchewan Law Library and has taught elements of a legal research class to 1st year law students for the past 15 years. He co-teaches this class with Law faculty who have expertise in legal research and writing. In this collaborative teaching approach, the law librarian and Law faculty collaborated to teach Canadian legislative research as a component of the legal research and writing class. The Law librarian's knowledge and expertise of federal, provincial and American legal resources contributes to this class.



**Greg Wurzer**

Greg Wurzer is an Associate Librarian at the University of Saskatchewan Law Library. Greg has fostered strong relations with Library Administration and the College of Law Faculty, the Native Law Centre of Canada, the Johnson-Shoyama Graduate School of Public Policy and the broader University academic community. Greg served for three years on University Council as a member of the Academic Programs Committee and the Planning and Priorities

Committee for two years.

Greg has taught legal research for fourteen years. As a result of teaching, Greg has developed a strong research interest in the way in which students find information using both print and digital formats.

Greg has been participating in the University of Saskatchewan Library's strategic plan to transform its libraries on campus, examining how to better use library spaces in light of the digital age in which we now live.

Greg spent three years in Canada's North as the Courthouse Librarian for the Northwest Territories Department of Justice. Based in Yellowknife, Greg travelled to satellite Libraries in Hay River, Inuvik and Iqaluit. This position gave him the experience of providing library services to distant locations and also to traveling judges. Greg also learned about different aboriginal cultures in Canada's northern regions.

Greg has published and presented co-authored works on electronic legal citators, spyware and legal tax databases. Areas of research interest include the impact of technology on the practice of law in the north, medieval law and evidence-based librarianship. In 2014-15 Greg was on sabbatical during which he visited the UK and was researching the origins of legal headnotes and visited numerous libraries in London, Oxford and Cambridge.

Other positions include Greg's role as librarian for the Policing in British Columbia Commission of Inquiry with the Honourable Mr. Justice Wally T. Oppal, Commissioner and as a Librarian with Aboriginal Affairs & Northern Development (Vancouver). Greg also has public library experience at Vancouver and Surrey public library systems.

Greg enjoys learning about different cultures and loves to travel. In 1988 he taught English in Zimbabwe as a participant of Canadian Crossroads International and travelled to South Africa.

**(8) The SIG Formerly Known As Student**

The Student SIG is now the New Professionals SIG! We're expanding our focus to include students, members new to the field, and anyone interested in the support and engagement of new professionals within the association. Our goals are to support students in the transition from student to professional, provide networking opportunities, share advice and experiences, and encourage members to get involved in the community. The New Professionals SIG will be working closely with the Membership Development Committee to promote law librarianship to emerging library and information professionals across Canada.



**Veronika Kollbrand**

Veronika Kollbrand is a Reference Librarian at the University of British Columbia and an instructor of the Legal Research & Writing course for first year law students. She received her Master of Library and Information Studies (MLIS) and Juris Doctor (JD) from Dalhousie University in 2015. Veronika was a past Chair of the Student SIG and is now Chair of the rebranded New Professionals SIG.

**Plenary:** The 2017 Canadian Copyright Review: Making the Case (Again) for Balanced Copyright

**Session Description:** The Canadian government will launch its review of the Copyright Act later this year with hearings on the state of Canadian copyright expected to run into 2018. In the five years since the last major set of reforms, Canadians have seen the impact of copyright reform with the notice-and-notice system capturing the attention of thousands, aggressive enforcement rules being applied by the courts, and fair dealing occupying an important place in educational access. Critics of the 2012 reforms stand ready to argue that balanced reforms should be rolled back with weaker fair dealing and even stronger enforcement. This talk will explore the experience since 2012, set the record straight on where Canada stands on copyright, and make the case for a balanced approach on future reforms.



**Michael Geist**

Dr. Michael Geist is a law professor at the University of Ottawa where he holds the Canada Research Chair in Internet and E-commerce Law. He has been a visiting professor at universities around the world including the University of Haifa, Hong Kong University, and Tel Aviv University. He has obtained a Bachelor of Laws (LL.B.) degree from Osgoode Hall Law School in Toronto, Master of Laws (LL.M.) degrees from Cambridge University in the UK and Columbia Law School in New York, and a Doctorate in Law (J.S.D.) from Columbia Law School. Dr. Geist is the editor of many books including *Law, Privacy and Surveillance in Canada in the Post-Snowden Era* (2015, University of Ottawa Press), *The Copyright Pentology: How the Supreme Court of Canada Shook the Foundations of Canadian Copyright Law* (2013, University of Ottawa Press), *From "Radical Extremism" to "Balanced Copyright": Canadian Copyright and the Digital Agenda* (2010, Irwin Law) and *In the Public Interest: The Future of Canadian Copyright Law* (2005, Irwin Law). He is also the editor of several monthly technology law publications, and the author of a popular blog on Internet and intellectual property law issues.

Dr. Geist serves on many boards, including the Canadian Internet Registration Authority Board of Directors, Internet Archive Canada Board of Directors, and the Electronic Frontier Foundation Advisory Board. He has received numerous awards for his work including the University of Ottawa Open Access Award in 2016, Kroeger Award for Policy Leadership and the Public Knowledge IP3 Award in 2010, the Les Fowlie Award for Intellectual Freedom from the Ontario Library Association in 2009, the Electronic Frontier Foundation's Pioneer Award in 2008, Canarie's IWAY Public Leadership Award for his contribution to the development of the Internet in Canada and he was named one of Canada's Top 40 Under 40 in 2003. In 2010, Managing Intellectual Property named him on the 50 most influential people on intellectual property in the world and Canadian Lawyer named him one of the 25 most influential lawyers in Canada in 2011, 2012 and 2013. More information can be obtained at [Michael Geist](#).

Monday, May 8, 2017 – 11:00AM – 12:00PM

**Educational Session:** Uncharted Ethical Lands: Law Libraries as Creators, Publishers and Hosts of New Information

**Session Description:** Law Libraries are exploring new and non-traditional roles as creators, hosts, and publishers of locally created content. Learning hubs, incubators, data repositories, and OA e-publishing are a few of the exciting services that may re-position libraries and librarians as leaders in the new information environment. These kinds of services can potentially lead us into legal and ethical minefields as we negotiate competing rights, explore the extent of institutional responsibility, and begin to build our brand as publishers. This workshop offers the PLUS model of decision making as one tool to assist library staff in working through the ethical and legal obligations associated with these new and yet-to-be determined roles. After a presentation of the model, participants will work in groups to apply ethical decision-making processes to real case studies, and then come together to arrive at the best and most ethical “let’s make this happen” solutions.

**Speaker Bios:**



**David Michels**

David H. Michels is a Law Librarian at the Schulich School of Law, and an Instructor in the School of Information Management at Dalhousie University. He is the Head of Public Services at the Sir James Dunn Law Library and teaches in the Legal Research and Writing program. He researches and publishes in the areas of Religion and Law, Legal Information Literacy, and Human Information Behaviour.



**Julie Lavigne**

Julie Lavigne is the Legal Studies Librarian at Carleton University’s MacOdrum Library, providing legal research support in the areas of Law, Criminology, and Human Rights. She is also involved in many aspects of MacOdrum Library’s burgeoning scholarly communications, open access, and copyright services. Prior to working at Carleton University, Julie worked at the University of Ottawa, first as a Law Librarian and then as Copyright Officer, and as a Reference Librarian at the Library of Parliament. She has been a member of the Law Society of Upper Canada since 2004. In

addition to being a bit of a copyright nerd, Julie is interested in law and ethics, access to justice, privacy rights, and the ways in which law, society, and culture intersect.

Monday, May 8, 2017 – 11:00AM – 12:00PM

**Educational Session:** Wikipedia and the Law: A Mini Edit-A-Thon

**Session Description:** "Why is there no Wikipedia article about Elder Law in Canada?" "Why does the article on the Legislative Assembly of Ontario need citation verification?" "Shouldn't someone fix this?" Yes - and that someone is you. This hands-on workshop will show you how to create your own Wikipedia account, how to edit and add content to existing Wikipedia articles related to the law, and how to create Wikipedia articles from scratch. You will also learn helpful tips and tricks for hosting your very own Wikipedia Edit-a-Thon.

**Speaker Bio:**



**Emily Kingsland**

Emily Kingsland is a Liaison Librarian at McGill University. Her subject areas are psychology, educational and counselling psychology, and religious studies. Prior to joining McGill, she was a Social Sciences Librarian at the University of Ottawa. She holds a BA in history and political science and an MLIS from McGill.

Monday, May 8, 2017 – 11:00AM – 12:00PM

**Educational Session:** Everyone Writes! Let's Do it Well!

**Session Description:** Everyone writes! We write memos, e-mails, articles, research findings, instructions to staff, training materials, PowerPoint presentations etc. As professionals, we all communicate in writing. We communicate with our colleagues, patrons, supervisors or employees as well as with a wider audience, fellow law librarians, publishers and vendors, and with the world at large.

But, effective written communication can be difficult. We have all, likely, spent time trying to parse out the meaning of someone's cryptic or poorly written e-mail or memo, or having to re-explain written instructions that we thought were clear.

This program will introduce effective writing strategies as well as self-editing techniques to further effective communication on every level.

**Speaker Bios:**

**Susan Barker**

Susan Barker is the Digital Services and Reference librarian at the Bora Laskin Law Library, University of Toronto Faculty of Law. She holds a Master of Information Studies from the University of Toronto and a Diploma in Library Techniques from Seneca College. Ms. Barker currently teaches Legal Literature and Librarianship at the University of Toronto iSchool and is the editor of the *Canadian Law Library Review*.

**Ruth O. Karas**

Professor Ruth O. Kuras teaches the Legal Research and Writing course to first year law students at the Faculty of Law, University of Windsor, in Windsor, Ontario. She is a co-author of the textbook *The Comprehensive Guide to Legal Research, Writing & Analysis*, 2d Edition (Emond: 2016) along with co-authors Moira McCarney, Annette Demers, and Shelley Kierstead, and many contributors from across Canada. Professor Kuras is also the Director of the Academic Success Programme at the Faculty of Law.

Monday, May 8, 2017 – 12:00PM – 2:00PM

**Awards Luncheon Plenary:** *The Promise of Canada: 150 Years—People and Ideas That Have Shaped Our Country*



**Charlotte Gray**

Charlotte Gray is one of Canada's best-known biographers and historians, and author of ten acclaimed books of literary non-fiction. Her most recent best-seller is *The Promise of Canada: 150 Years – People And Ideas That Have Shaped Our Country*. She is also the author of *The Massey Murder: A Maid, Her Master and the Trial that Shocked a Country* which won or was nominated for most major Canadian non-fiction awards.

Her award-winning bestseller *Reluctant Genius: Alexander Graham Bell and the Passion for Invention* is currently in production as a television miniseries. The television miniseries, *Klondike*, broadcast on Canadian and US Discovery Channel in January 2014, was based on Charlotte's 2010 award-winning bestseller *Gold Diggers, Striking It Rich in the Klondike*. *Gold Diggers* is also the basis for a PBS documentary.

Born in Sheffield, and educated at Oxford University and the London School of Economics, Charlotte worked as a political commentator, book reviewer and magazine columnist before she turned to biography and popular history. An adjunct research professor at Carleton University, in Ottawa, she holds five honorary degrees and is a member of the Order of Canada and a Fellow of the Royal Society of Canada.

**Plenary:** Tech Talk: Perspectives on Legal Research, Technology and Innovation

**Session Description:** Globalization, regulatory complexity, and technological innovation are powerful forces driving change in the legal profession. Our panel representing users and developers of legal information and technology share their perspectives the current landscape, what to expect in the near future, impacts on legal research, and how to thrive in a changing environment.

**Speaker Bios:**



**Anthony Niblett**

Anthony Niblett is a co-founder of Blue J Legal and holds the Canada Research Chair in Law,

Economics & Innovation at the Faculty of Law at the University of Toronto. Professor Niblett conducts research on big data, law and economics, contract law, and judicial behaviour. His research has appeared in many leading academic journals, including the *International Review of Law & Economics*, the *Journal of Legal Studies*, and the *European Journal of Law and Economics*. His research has been funded by the Connaught Fund and the Social Sciences and Humanities Research Council. Before joining the University of Toronto in 2011, Professor Niblett was a Bigelow Fellow and Lecturer-in-Law at the University of Chicago Law School. Professor Niblett was a *Jeopardy!* champion in 2013.



**Simon Wormwell**

Simon is responsible for knowledge management at Blakes and related aspects of the Firm's practice support

functions. This has included identifying and applying technology to the practice for efficient and effective client service. Simon also leads the library and research services in the Firm's Toronto office. Simon practised law in the financial services group of a large national law firm for six years. Prior to joining Blakes in 2013, he worked as a knowledge management lawyer with another leading Canadian firm for seven years



**Frank Schilder**

Frank Schilder is a research director with Thomson Reuters Research & Development team. He leads a team of

researchers who explore new machine learning and artificial intelligence techniques in order to create smart products. Since joining Thomson Reuters in 2004, Frank has been conducting applied research projects focused on developing summarization technologies and information extraction systems. For example, his summarization work has been implemented as the snippet generator for search results of Westlaw, and he is currently leading a question-answering project to create methods for retrieving answers from Thomson Reuters data and content. He also has published scientific papers presented at national and international computational linguistics and artificial intelligence conferences. Before joining Thomson Reuters, Frank was an assistant professor at the Department for Informatics at the University of Hamburg, Germany. He received a Master's degree in Computer Science (Diplom-Informatik) from the University of Hamburg and a Ph.D. in Cognitive Science from the University of Edinburgh in Scotland.



**Rex Shoyama**

Rex Shoyama is Online Development Manager at Thomson Reuters Canada in Toronto and his

responsibilities include the development of new legal research products and enhancements to WestlawNext Canada and other digital products and platforms. Prior to that, he was a core member of the WestlawNext Canada product development team and made key contributions to the enhancement of search functionality, among other key features. He has a unique background that combines law, library & information science and systems design. Rex received a Master of Information Science degree (Library and Information Science concentration) from the University of Toronto in 2015. He also holds a JD from the University of Toronto, Faculty of Law and was called to the Ontario Bar in 2005. In addition, he holds a Bachelor of Sciences, Systems Design Engineering from the University of Waterloo. Prior to joining Thomson Reuters in 2010, Rex was Visiting Professor & Assistant Director of Osgoode's IP Law & Technology Program, Corporate counsel at Yahoo and an associate with a leading Canadian IP firm in Toronto.

**Educational Session:** TRC and the Right to Know for Libraries

**Session Description:** The Truth and Reconciliation Commission's Call to Action has made a number of recommendations particularly relevant to both Law Schools and Libraries and Archives. The TRC called upon law schools in Canada to require all law students to take a course in Aboriginal people and the law, including skills-based training in intercultural competency, conflict resolution, human rights, and anti-racism. Museums, libraries and archives were called upon to preserve and provide access to the documentation of the TRC so ensure Aboriginal peoples' inalienable right to know the truth about what happened and why, with regard to human rights violations committed against them in the residential schools. Law Schools are responding by revising their curriculum, creating new programs, supporting new research, and diversifying their faculties. Canadian libraries are also responding to the recommendations. The National Centre for Truth and Reconciliation and Libraries and Archives Canada are collaborating to digitize and make accessible over 300,000 records from the TRC, and the LAC has recently announced that it will be digitizing documents from the Royal Commission on Aboriginal Peoples. University Law Libraries across the country are creating collections and guides to resources to support their schools' new coursework and programs. Libraries are also wrestling with the preservation and access challenges of new and culturally relevant kinds of information such as oral histories. This panel explores the ways Academic Law Libraries are responding, how they can collaborate, and unexplored opportunities to respond to the TRC recommendations.

**Speaker Bios:**



**David Michels**

David H. Michels is a Law Librarian at the Schulich School of Law, and an Instructor in the School of Information Management at

Dalhousie University. He is the Head of Public Services at the Sir James Dunn Law Library and teaches in the Legal Research and Writing program. He researches and publishes in the areas of Religion and Law, Legal Information Literacy, and Human Information Behaviour.



**Johanna Smith**

Johanna Smith is Director General of the Public Services Branch at Library and Archives Canada and is responsible for leading LAC's reference and consultation teams in

Ottawa, Halifax, Winnipeg and Vancouver as well as overseeing Access to Information and Privacy requests, exhibitions, on-line content, and managing LAC's major access-based digitization projects and partnerships. She has worked at LAC for 10 years and has led strategic policy and legal files such as LAC's work with the Truth and Reconciliation Commission and the acquisition of digital records and publications, as well as external communications with donors and government departments, and the development of international standards related to archives and recordkeeping. Prior to LAC, Ms. Smith worked as an archivist at the International Monetary Fund and was the archives advisor for Nova Scotia. She holds a Masters in Information Studies from the University of Toronto.



**Naiomi Metallic**

Prof. Metallic hails from the Listuguj Mi'gmaq First Nation located on the Gaspé Coast of

Quebec, known as the Gespegewagi district of Mi'kma'ki. After nearly 10 years of a very rewarding practice in Aboriginal law, Prof. Metallic decided to make the move to academia to continue her work for First Nations in a different way — through teaching, writing, and speaking about the issues facing Aboriginal peoples in Canada and how the law can be a tool for reconciliation and improving the lives of Indigenous peoples.



**Alexia Loumankis**

As a Reference Librarian at the Bora Laskin Law Library, Alexia offers reference and research services to the

University of Toronto community and the public. She also participates in the Library's instruction program. She is currently on leave from the Ministry of the Attorney General Law Library where she has been the Reference Librarian since 2008. Alexia started her law librarianship career at a national law firm. A past co-chair of the Government Libraries Special Interest Group, she is an active member of the Canadian Association of Law Libraries. Alexia has a Master of Information Studies from the University of Toronto and an undergraduate degree in History and Economics also from the University of Toronto.

Monday, May 8, 2017 – 3:30PM – 5:00PM

**Educational Session:** Demystifying the Drafting of Legislation

**Session Description:** The creation of legislation involves much more than what happens during the legislative process itself. How is legislation drafted? What steps are followed to refine ideas into the content of proposed legislation? How does knowing these steps help in researching legislation? How does legislation come into force once it is enacted? This session will give insight into the process of drafting both Government and Private Members' Bills, as well as the details of researching the intent behind certain legislation.

**Speaker Bios:**



**Emily Landriault**

Emily is a law librarian at the University of Ottawa. She has been teaching a legal research course at the Faculty of Law since 2011. In her 6 years at the U of O, she also spent 2 years on assignment as the university's Copyright Librarian. She is chair of the Webinar Committee for the Canadian Association of Law Libraries and Treasurer of the

National Capital Association of Law Librarians. Emily has several years of legal research experience, having worked as a legislative librarian at both the Library of Parliament and the Ontario Legislature before joining the Brian Dickson Law Library at the University of Ottawa. Emily holds a bachelor's degree in English from the University of Guelph and a master's degree in Library Studies from Dalhousie University.

**Wendy Gordon**

Wendy Gordon is the Director of Legislation Services in the Office of the Law Clerk and Parliamentary Counsel of the House of Commons, where she manages the team of legislative counsel, drafts private member's bills and, on behalf of private members, drafts amendments to bills moving through the legislative process. Prior to joining the Office of the Law Clerk, Wendy was a Senior Legislative Counsel in the Legislative Services Branch of the Department of Justice, where she worked from 1993 to 2010.

Wendy has an honours degree in English Literature from the University of Western Ontario and a law degree from Queen's University. She was called to the Ontario bar in 1987. She completed a Diploma in Legislative Drafting at the University of Ottawa in 1997.



**Aleksander Hynna**

Aleksander Hynna (B. Mus, LL.B., LL.M., member of the Law Society of Upper Canada) has worked since 2007 as legislative counsel in the Legislation Section of the Department of

Justice Canada, drafting legislation and advising on the legislative process. He has drafted legislation touching on all areas of Canadian federal jurisdiction (including international law, criminal law, Aboriginal law, intellectual property law, administrative law, pension law and banking law), and regularly leads internal Department seminars on various matters related to legislative drafting and the legislative process. He is also an instructor in Athabasca University's Legislative Drafting Program. Aleksander joined the Department of Justice Canada in 2005, as legal counsel to the Department now known as Indigenous and Northern Affairs Canada. Prior to joining the Department of Justice, he was counsel in the litigation department of a large national firm. Before attending law school, Aleksander enjoyed a (very brief!) career as an orchestral musician.

**Educational Session:** Unconference Through the Fishbowl: The Changing Role of Law Librarians in the Mix of an Evolving Legal Profession

**Session Description:** The legal profession is constantly evolving from the consequences of mega-mergers, increasing competition and client demands, advances in technology, and more law schools but fewer articling positions, to the on-the-ground budget constraints, heavier emphasis on electronic resources, and reworking of training to suit the needs of a new generation of lawyers and learning expectations. As this new legal environment demands our adaptation, there are many challenges: merging databases and cultures, expectations of staffing structure, and even the range of services. For example, we might grapple with a 'head honcho' forging ahead with big ideas of technological advances that make for great press, but sometimes are at odds with the realities of implementation on the ground where library staff already struggle with the logistical consequences of budget cuts.

How should librarians change their role in response to these wider legal industry changes? What are some of the positive things that library staff have done in the past that they should carry into the future? What are the new things we can do to ensure that our roles move from being precariously set on the chopping block to viewed as essential and core to the heart of the legal profession?

**Speaker Bios:**



**Victoria Baranow**

Victoria Baranow is a research librarian at Norton Rose Fulbright Canada LLP in their Toronto office. Her position includes the usual gamut of law firm librarian duties, from student training to complex research questions and legislative histories. For two years of her time with the firm she was embedded with the litigation department, but returned to her fellow library staff in 2016. Victoria previously served as Membership Liaison on the Toronto Law Libraries Association executive for two years and is the current chair of the CALL PLL SIG. Prior to her librarianship career she completed her MI in

2012 and an MA in art history in 2010; her other life adventures have included an academic exchange to Royal Holloway (UK); living in St. Petersburg, Russia for a summer; and trying to figure out what her cat, Safi, does all day.



**Shaunna Mireau**

Shaunna Mireau is the Director of Knowledge Management and Process Improvement at the Field Law firm in Edmonton, Alberta. Her position includes coordinating knowledge management projects, managing the firm's LEAN Six Sigma continuous improvement projects, and close collaboration with the firm libraries, technology team and practice groups. She obtained her Library and Information Management diploma from Grant MacEwan College in 1992. Shaunna believes in active participation in professional organizations through committee work and serving on the executive. She has held the positions

of Chair of the Edmonton Law Libraries Association, President of the Alberta Association of Library Technicians, and Secretary of the Canadian Association of Law Libraries. Shaunna has given presentations on legal research and technologies for many organizations including the Alberta Association of Library Technicians, Alberta Health Services, Calgary Law Libraries Group, Canadian Association of Law Libraries, Canadian Bar Association, the Canadian Council of Administrative Tribunals, Edmonton Law Libraries Association, Edmonton Law Office Managers Association, the Government of Alberta IM Aware group, Grant MacEwan University, the University of Alberta, and the University of Windsor. She writes at Slaw.ca and recently wrote "Internal and External Marketing by Information Professionals" a chapter in *A Handbook for Corporate Information Professionals*, by Katharine Schopflin, contrib. ed. (London, UK: Facet, 2014) and *Working in Knowledge Management for Legal Information Specialists: A Guide to Launching and Building Your Career*, by Annette Demers, contrib. ed.

**Plenary:** The Health Of Canadian Electoral Democracy: Opportunities and Challenges For Improvement

**Session Description:** Marc Mayrand, newly retired Chief Electoral Officer of Canada, will be sharing with us his thoughts on various issues to do with elections – electoral reform in Canada, the constitutionality of voting rights for Canadians living abroad, and, in passing, the results of the U.S. elections. He will give his views on how these events may affect the law profession and the law libraries that support them.



**Marc Mayrand**

Marc Mayrand served as Chief Electoral Officer from 2007 to 2016. During his term, Mr. Mayrand established an open and consultative approach on electoral matters particularly with electors who face barriers to voting, such as youth and electors with disabilities.

He established the [Advisory Group for Disability Issues](#) to provide advice and to develop initiatives to identify the best ways to inform people with disabilities of when, where and the ways to register and vote and to engage people with disabilities about the services that affect them.

Mr Mayrand also established [Elections Canada Advisory Board](#) to provide advice to the Chief Electoral Officer on matters relating to Canada's electoral system, on the conduct of elections, electoral participation both by voters and political participants, regulatory compliance and electoral reform.

He was instrumental in making electoral services more convenient and accessible for Canadians while strengthening Canadian's trust in the system. He formulated a series of recommendations to Parliament to modernize the electoral framework and make it more inclusive, by streamlining voting procedures and taking advantage of technology to increase accessibility and convenience for voters.

During his term, Parliament adopted legislation requiring that general elections be held on fixed dates, every four years on the third Monday in October, focused Elections Canada's public education and information programs to students at the primary and secondary levels and moved the Commissioner of Canada Elections from Elections Canada and into the office of the Director of Public Prosecutions.

**Educational Session:** Judicial and Legal Archives – Preserving the Past, Telling Stories in the Future

**Session Description:** Judicial information includes both the judgments and orders produced by Courts, the case files, and the personal archives of judges. How is this record being preserved across the country, and what stories does it hold? What will the record look like in the future, as email replaces analogue correspondence? Can we preserve the electronic record? Rosalie Fox, Director of the Supreme Court Library and Information Management Branch will discuss the challenges of archiving judges' personal archives, and how deliberative secrecy impacts judicial archives here and around the world. Professor Philip Girard, eminent legal historian, will speak about using case files and judicial personal papers to illustrate the evolution of Canada's legal history. David Rajotte, an archivist with Library and Archives Canada, and the archivist responsible for the recent assessment of the Supreme Court and Exchequer Court's collections, will round out the panel, with a perspective on preserving judicial archives.

**Speaker Bios:**



**Rosalie Fox**

Rosalie Fox has been the Director, Library (now Library and Information Management Branch) at the Supreme Court of Canada, since 2004. Her team is responsible for the extensive library collection, document

and records management and supports the Court's operations with legal research and knowledge management. For most of period from 2010 on, she has been working with Library and Archives Canada, the SCC Judges' Library Committee and legal counsel to finalize an archival agreement for the preservation of the Court's case files and other records. From 1989 to 2004 she served as Head Librarian, Courts Administration Service (former Federal Court of Canada). She spent 18 months serving as Consortium Coordinator for the Council of Federal Libraries Consortium and prior to life as a law librarian she worked in Reference and Information Services at the National Library of Canada. She is a past Chair of the Council of Federal Libraries, and a past President of the Canadian Association of Law Libraries. In 2015, she was honoured by CALL with the Denis Marshall Memorial Award for Excellence in Law Librarianship.



**David Rajotte**

David Rajotte hold a master degree in history and a master degree of Library and Information Science. He works at Library and Archives Canada since 2009 where he was notably responsible for the records of the Supreme Court and

the Department of Justice. He also worked at the Quebec provincial archives where he was also responsible for Court records. He is the compiler of the [Documentary Heritage News](#).



**Philip Girard**

Philip Girard joined the faculty at Osgoode Hall Law School in 2013 after spending three decades as a professor at Dalhousie Law School in Halifax, Nova Scotia. He holds degrees in law from McGill and the

University of California Berkeley, and a doctorate in history from Dalhousie. Dr. Girard is widely published in the field of Canadian legal history, and he is currently working with two co-authors on a history of law in Canada from the time of European contact to the present. His best known book is *Bora Laskin: Bringing Law to Life*, which won the Floyd Chalmers prize for the best book in Ontario history.

Tuesday, May 9, 2017 – 11:00AM – 12:00PM

**Educational Session:** Planning Strategically for the Future

**Session Description:** Business models for legal service delivery are changing. Develop your strategy to support these new models. We will introduce some of the new models and then deep-dive on building your strategy. We will walk through the Strategic Management Model, and then attendees will participate in a group exercise to look at SWOT analysis. We will follow this with a discussion about evaluating success.

**Speaker Bios:**



**Joan Rataic-Lang**

Joan Rataic-Lang is Executive Director/Library Director at the Toronto Lawyers Association (TLA). She holds a B.A. (Hons.) from Queen's University and a MLIS. from McGill. She is a great proponent of professional development, both as an avid participant and as an enthusiastic provider, having been on the organizing committees of several national conferences and as a speaker, both locally and at CALL. She has been managing the Courthouse Library since 2010, while rejuvenating the TLA and raising its profile in Toronto. Before coming to the TLA she had

over 20 years experience managing large law firm libraries and also worked in sales, education and executive search.



**Connie Crosby**

Connie Crosby, principal of Crosby Group Consulting, is a knowledge management consultant specializing in information management, library management, and records management in the legal and other industries. She also works with Toronto-based business law firm Houser Henry & Syron LLP on Library, KM and process improvement-related initiatives. She is a speaker, teacher, blogger and writer. Connie currently serves as President of the Canadian Association of Law Libraries (until May 2017).

Tuesday, May 9, 2017 – 11:00AM – 12:00PM

**Educational Session:** The Digital Litigator : Throwing Away the Binders and the Briefcases

**Session Description:** Justice Canada’s lawyers, members of the federal department frequently referred to as “Canada’s largest law firm”, are changing the way they litigate. Learn from Jean-Sébastien about how his group is equipping litigation teams with the information technology, tools, information, and processes to change the way they practice law in a digital information environment.

**Speaker Bios:**



**Jean-Sébastien Rochon**

*Deputy Director and Senior Counsel, National Litigation Sector  
Department of Justice Canada.*

Jean-Sébastien leads a team of lawyers and paralegals providing specialized advice and support relating to the management and presentation of evidence in litigation. His specialty lies in electronic discovery, legal issues related to new technologies, the management of complex litigation, and litigation readiness.

**Educational Session:** Using Problem-Based Learning and Research Planning to Achieve Legal Research Learning Outcomes

**Session Description:** We know they need to know these skills. They know they need to know these skills. Yet many of us struggle with keeping students and young lawyers engaged as full participants in our instruction in secondary, legislative, and case law research. How do we help students see legal research as more than a set of disparate technical skills and instead an integral component of effective and efficient lawyering? How do we help our students understand that legal research is a strategic process that requires planning and continuous thought and evaluation? How do we maintain attendance, “presence,” and learning, when the draw of another app is stronger than the magnetic force of a table of legislative history?

**Speaker Bios:**

**Kim Nayyer**

Kim has been a law librarian at the University of Victoria since 2011, where she leads the law library and is responsible for legal research instruction, and oversees law library collection Management, library research help services, and the law library overall operations. Earlier she practiced as a research lawyer, managed library and knowledge resources, and provided legal research and writing instruction at law firms in Toronto, Calgary, and Edmonton, and as Legal Counsel at the Court of Appeal of Alberta. Earlier she instructed legal research and writing at the University of Alberta and with the Alberta bar admission course. After law school she served as an articulated Clerk to the Associate Chief Justice at the Federal Court of Canada.



**Alexander Burdett**

Alex Burdett is the Learning and Research Librarian at the Priestly Law Library at the University of Victoria. He holds a Juris Doctor from the University of Manitoba (2011) and a MLIS from McGill University (2015). Alex participates in collection development and legal research instruction and reference service, and he teaches in the legal research and writing program for the Faculty of Law. Prior to joining UVic Libraries in 2015, Alex practiced law in Manitoba in the areas of administrative and commercial law.



**Steven Alexandre de Costa**

Steven Alexandre da Costa joined the Fineman & Pappas Law Libraries in December 2012. As the foreign and international law and senior legal information librarian, he teaches legal research and intermediate legal research certification classes to students in the First Year Writing and the American Law LLM programs. He also teaches International and Comparative Law and Administrative Law Research and liaises with the *International Law Journal*. Previously he was a Law Library Fellow at the Cracchiolo Law Library at the James E. Rogers College of Law at the University of Arizona from 2009 through 2011. He has studied and clerked in Paris, France, and worked in Melbourne, Australia, for a large firm.

**Educational Session:** What are Data? What are Statistics? Why Do They Matter to Me?

**Session Description:** Data and statistics have different meanings depending on the context. Even talking to librarians with different specializations, diverse definitions of data are evident. As well, the anxiety that many students, both graduate and undergraduate, experience when the words data or statistics are mentioned is proof of the importance of data literacy. Today's session will explain the meaning of data and statistics from the perspective of a Data Librarian. The interdisciplinary nature of data will be explored and its importance today. As law librarians, finding facts are crucial for both you and your clients. But where do these facts originate? They originate from data, thus the importance of understanding the basics of data, also known as data literacy. This session will also briefly touch upon research data management and its importance, especially if the researcher has received a grant to conduct their research.

**Speaker Bio:**



**Jane Fry**

Jane Fry (MA, MLIS) is the Data Services Librarian at MacOdrum Library, Carleton University. Working with faculty and researchers to help them in all aspects of Research Data Management is her prime focus. She also helps Carleton researchers at all levels to find their dataset of interest, performs data rescues, and promotes data services and data literacy. She has been 'doing data' for over 15 years and enjoys the constant challenges that present themselves.

**Plenary :** The Role of the Speaker of the House in the Canadian parliamentary system



**Geoff Regan**

The Honourable Geoff Regan, 36th Speaker of the House of Commons, is the first Speaker from Atlantic Canada in almost a hundred years.

A lawyer by training, Speaker Regan has deep roots in politics – he is the son of a former [Premier of Nova Scotia](#) and federal Cabinet Minister, and the grandson of a Member of Parliament from Saskatchewan. His wife Kelly is an MLA and Cabinet Minister in the Nova Scotia House of Assembly.

In his parliamentary life, he has experienced the House of Commons from almost every angle: first elected as the Member for Halifax in 1993, Mr. Regan has served as both a government and opposition MP, as parliamentary secretary and as Minister of Fisheries, before being elected Speaker by his colleagues in December 2015.

His distinguished career and his family's political legacy have instilled in Speaker Regan a profound respect for Parliament, and a determination to uphold its dignity, both inside and outside the Chamber

Wednesday, May 10, 2017 – 11:30 AM – 12:30PM

**Educational Session:** Reference Skills and Strategies in the Legal Environment

**Session Description:** This session will concentrate on engaging with the soft skills that best serve us as librarians. In this interactive workshop, we'll focus on divergent thinking skills, empathy, listening skills and negotiation skills.

**Speaker Bio:**



**Gloria Booth-Morrison**

Gloria is a Science and Engineering Librarian at the University of Ottawa. She previously worked as Special Projects Librarian at Concordia University and has taught workshops about communication, project management and integrating empathy into librarianship. She holds a BSc. and MLIS from McGill University.

Wednesday, May 10, 2017 – 11:30 AM – 12:30PM

**Educational Session:** Introduction to Information Security for Librarians and Researchers

**Session Description:** Canadian law firm clients have long been targets of information security threats, and lawyers are increasingly being called on to prepare and evaluate their clients in case of cyber-attack. Librarians can play a key role both through current awareness activities and providing the latest legal information on information security. Do you know what an 0day is? How about 2FA? Worried about being pwned? Learn some of the vocabulary, best practices, and resources available on the topic of information security. Gain an understanding of this complex subject, how to research it, and how it impacts law firms in Canada today.

Law librarians haven't embraced legal research in the area of information security, in part because of a lack of familiarity with the jargon and underlying principles. Attendees will learn about the vocabulary, best practices, and resources available on the topic of information security. They'll also gain a baseline understanding of this complex subject, how to research it, and how it impacts law firms in Canada today. This is a non-technical presentation on information security and all are welcome.

**Speaker Bio:**



**Tracy Z. Maleeff**

Tracy Z. Maleeff is the principal of Sherpa Intelligence, her own research and social media consulting firm in the Philadelphia area. A former law firm librarian, Tracy is a long-time member of the Special Libraries Association and is now active with Information Systems Security Association and the Women's Society of Cyberjutsu. She is a frequent blogger and presenter on topics ranging from advanced social media skills, research, networking, and information security basics. Most recently, she presented at DEF CON (the TiaraCon track) and the Security BSides Philadelphia conference. She is a co-host of the PVC Security Podcast, and Editor of the Advanced Persistent Security Network. You can find Tracy at [www.sherpaintel.com](http://www.sherpaintel.com) or on Twitter as both @LibrarySherpa and @InfoSecSherpa