

## CALL Webinar Committee Report, 2011-2012 Season

Committee Chair: Liana Giovando

Committee Members: Eve Leung, Meris Bray, Connie Crosby

Incoming Committee Chair for 2012-2013 Season: Eve Leung

Incoming Committee Members for 2012-2013 Season: Connie Crosby, Liana Giovando, Meris Bray, TBD.

The committee held 5 successful sessions in the 2011-2012 season. Feedback was positive and attendance was high. The committee will also be hosting Webinitos at the CALL Annual Conference in Toronto in May. These will be short videos accessible via QR codes which will be included as inserts in the welcome bags handed out to delegates at the conference.

For the 2012-2013 Season we will be continuing with Legislative Tips and Tricks in June, this time focusing on the prairies. We are still confirming the rest of our sessions but we hope to include sessions on internet research, Copyright and Access and Foreign and Comparative Law.

\*\*\*Please note that the Webinar Subcommittee has not received a Ready Talk invoice for the 2011-2012 season. All figures in this report are based on information provided by the CALL National Office and best estimates. Figures in red font indicate estimated participation, earnings and costs.\*\*\*

### Total Projected Expense/Earnings Summary:

| Webinar Date             | 2011-07-19  | 2011-09-15   | 2011-11-16                | 2012-01-19                                  | 2010-03-TBA                 |
|--------------------------|---|--|---------------------------|---|-----------------------------|
| Webinar Title            | The New Collaboration Tools: Let's Work Together! | Legislative Tips & Tricks: researching Federal and Ontario Legislation | RSS Feeds and Yahoo Pipes | Building an RFP: How to Identify Your Needs | LexisNexis presentation tba |
| Member Registrations     | 18  | 40   | 15                        | 17  | 15                          |
| Non-Member Registrations | 1   | 9  | 1                         | 0   | 0                           |
| Series Registrations     | 15  | 15   | 15                        | 15  | 15                          |
| Single Registrations     | 4   | 34   | 1                         | 2   | 0                           |
| Participants Online      | 16  | 49   | 30                        | 30  | 30                          |
| Webinar Revenue          | \$705.00  | \$2,065.00   | \$1,300.00                | \$1,300.00                                  | \$ -                        |
| Webinar Cost             | \$281.12  | \$700.00   | \$400.00                  | \$400.00                                    | \$ -                        |
| Net                      | \$423.88  | \$1,365.00   | \$900.00                  | \$900.00                                    | \$ -                        |
| Total Webinar Revenue    | \$5,370.00  |  |                           |   |                             |
| Total Webinar Cost       | \$1,781.12  |  |                           |   |                             |
| Total Net                | \$3,588.88  |  |                           |   |                             |

### 2011-2012 Season Webinars

Tuesday July 19, 2011

1:00 p.m. to 2:20 pm EDT

## The New Collaboration Tools: Let's Work Together!

SPEAKERS: Connie Crosby, Crosby Group Consulting, Toronto ON  
Kathie Sullivan, Sullivan Information Management Services

How do you collaborate with others? What if they work in other cities, countries, and time zones? New project management platforms such as Basecamp, collaborative mindmapping, and wireframe/mockup tools like Mockingbird and Balsamiq join familiar tools like wikis and Google Docs to make teamwork easier, regardless of where everyone is located. Join legal information consultants Connie Crosby and Kathie Sullivan for a tour of the latest collaborative tools being used in a number of industries and explore how law libraries can use them.

Thursday September 15, 2011  
1:00 p.m. to 2:30 p.m. EDT

## Legislative Tips & Tricks: Researching Federal and Ontario Legislation

SPEAKERS: Caroline Hyslop, Legal and Legislative Affairs Division of the Library of Parliament.  
Rick Sage, Ontario Legislative Assembly Library.

Join two legislation experts in the first of a series of webinars that will share tips and tricks about legislation across the nation!

Caroline Hyslop has been working in the legal information profession for more than ten years, and is currently in the Legal and Legislative Affairs Division at the Library of Parliament.

Twenty-four years ago Rick Sage toured the Ontario Legislative Library as part of a library school orientation. He has left the "Ledge" only once. In 2000, Rick was seconded to the Office of the Legislative Counsel where he joined the team that developed e-Laws, the government of Ontario's official website for statutes and regulations.

The first half hour of this webinar will focus on Federal legislation. Learn about the traps and pitfalls of online legal research in the federal context and become familiar with what is and is not available electronically. Expect to discover at least one thing you did not already know about federal bills, parliamentary documents, statutes, regulations or coming into force provisions. The second half of the webinar will focus on Ontario legislation. Listen in on 20-things that may have slipped under the radar about Ontario's statutes, regulations and the e-Laws website.

Wednesday, November 16, 2011  
Time 1:00 pm to 2:30 pm EST

Yahoo Pipes: Slicing and Dicing RSS Feeds for Legal Practice Groups  
SPEAKER: Michel Gamache

Yahoo! Pipes has been around since 2007, yet it doesn't seem to have caught the eye of many librarians. However, this is a valuable and simple tool that can be used in the context of web monitoring and

information delivery.

This webinar will help you understand what Yahoo! Pipes is all about. You will learn how to create, aggregate, filter and customize feeds. You will also learn how to create widgets so that the contents you manipulate can be made available on intranets.

Michel Gamache has been Director of Documentation Services at Heenan Blaikie since 1999. Previously, he was Library Manager at another law firm in Montreal.

Michel holds a MLIS degree and a Certificate in Industrial Relations both from Université de Montréal, as well as a Bachelor degree in Business Management from Université du Québec à Montréal.

Thursday, January 19, 2012

1:00 p.m. to 2:30 p.m. EST

Building an RFP: Deconstructing the Process

SPEAKERS: David Whelan, Law Society of Upper Canada, Toronto ON

Paul Berry, Ontario Legislative Assembly, Toronto ON

Buying technology is a major commitment - of time, money and credibility. Making sure you get the system that fits the needs of its users is an immense challenge, not only because those needs are so diverse, but because they can be difficult to articulate. In addition, you may have a specific process in your organization that you need to follow. Creating a successful Request For Proposals (RFP) is truly an art. David Whelan (Law Society of Upper Canada) and Paul Berry (Ontario Legislature) have each successfully lead a team through a technology acquisition, but the methods followed were quite different.

David will be describing two different paths that he follows to create his RFPs - one formal, and one informal - eliciting requirements, documenting them in a way that is meaningful to vendors and selectors, and which accurately reflects what the users want to DO with the technology.

Paul's approach to writing the RFP flies in the face of convention. Rather than coaxing stakeholders to describe their needs in product-agnostic terms, Paul's cross-disciplinary team analyzed forty-eight software offerings and defined requirements by documenting each member's reasons for rejecting a given product. In a series of meetings which resembled the panel discussions of "Canada Reads", a short list emerged containing seven products that each team member was willing to live with.

Learn how to balance inflated user expectations and sales hyperbole - and keep your sanity.

Wednesday, March 28th, 2012

1:00 p.m. - 2:30 p.m. EST

LexisNexis - Building a National Research Service

For organizations that require access to content on a national basis, online legal research can be a trying exercise as most providers do not currently offer access to in-depth, coast-to-coast content.

Recognizing the need to address this issue, LexisNexis Canada has built a national research service to accommodate the common and civil law needs of law firms, government and corporations.

This webinar will offer insight into the LexisNexis® Quicklaw® product development strategy, provide updates on our key initiatives, and give CALL members the opportunity to ask questions and provide feedback.

Specifically, the webinar will include:

- An update on Halsbury's® Laws of Canada and the 2012 completion of the first edition,
- An update on JurisClasseur Québec
- An introduction to the new Bijuridical Taxonomy build.
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This session is an entitlement of the Platinum sponsorship Lexis provided at our annual conference in Calgary. It will be offered free to CALL/ACBD members only. Not a sales presentation, this will be an opportunity for LexisNexis to share the expertise of its organization in an area of interest to the membership. There is an upper limit of 95 open lines but you can have as many individuals with you in the room as you want. This is a great opportunity to get together with fellow members to hear the presentation and to invite non-CALL members to join you.