



CAPITALizing on Change

Educational Program

Monday, May 7, 2007

A key theme of our conference is change, and how law librarians and their organizations can meet the challenges of the next 10 years. The advent of the web and self-service legal research tools have put answers at the fingertips of our traditional clients, changing the sort of guidance and assistance they expect from their librarians. We are beginning to see implications -- and opportunities -- in some of the new technology-driven social networks that are now evolving so quickly.

Questions that we will be asking ourselves at this conference will include how to reinvent ourselves; and how to get in front of these trends, and use them to our advantage to better serve our organizations. The theme for the first day of the Conference will focus on Change Management and the organizational challenges of change initiatives.

9:00 am - 10:30
am

Managing the impact of technological change in law libraries (English with simultaneous translation)

Sponsored by the Law Society and Courthouse Library Directors Group.

OCLC studies have found that over 80% of users head to GOOGLE and not the library in search of information. Are you being pressured to change the way you offer services? All of Peter's work focuses on the issue of how individuals, and therefore all organizations, assimilate Change. His thoughts on the Management processes surrounding Change brought about by technology are published regularly in monthly columns in Computer World, The Globe and Mail, Municipal World, the ABA Bankers Journal, as well as his own syndicated column on Change Management. Expect a highly interactive presentation style which will entertain and stimulate you.

Keynote Speaker: **Peter de Jager**

Moderator: Neal Ferguson, Manager, Library, Borden Ladner Gervais LLP

10:30 am - 11:00
am

Break, Visit Exhibits

11:00 am - 12:00
pm

Annual General Meeting (Part 1)

Awards & Recognition Ceremonies

12:00 pm - 2:00
pm

Opening Lunch and Speaker

Sponsored by Carswell



Walk across the street to the grand Government Conference Centre, once the central train station for Ottawa, and join us for a talk by local author, Barbara Fradkin. Winner of the 2005 Arthur Ellis Award for Best Novel, Barbara Fradkin is an Ottawa child psychologist who divides her time between her practice and writing. Her novels, set in Ottawa and showcasing numerous Ottawa landmarks, feature the exasperating, quixotic Ottawa Police inspector Michael Green, and draw on her personal and professional experiences, and those of her family. Ms. Fradkin is a past president of the Crime Writers in Canada, as well as a regular contributor to Sisters in Crime and Capital Crime Writers. Learn about Ottawa's dark side in this entertaining talk.

Law and Justice in a Fictional World

What is the allure of the mystery novel? Why do millions of intelligent, educated people flock to the mystery aisles of libraries and bookstores? And what prompted a nice, sensitive child psychologist to start plotting murders? These questions and many more will be examined by Ottawa psychologist-turned-author Barbara Fradkin in a light-hearted look at the essence of the mystery novel, its Canadian face, and the challenges and joys of writing about law and justice in a fictional world.

Speaker:

- **Barbara Fradkin**, PhD

Three Concurrent Sessions

2:00 pm - 3:30 pm

Change management case studies

Sponsored by Lancaster House

Join moderator Peter de Jager for a further look at three libraries which have positioned themselves to exploit change, and how transformation was managed in their institutions. From best practices to lessons learned.

Speakers:

- **Jan Michaels**, Director, Transformation Office, Library and Archives Canada
- **Roslyn Theodore-McIntosh**, B.A., M.L.I.S., Director, The Scott Library & Information Centre, Gowling Lafleur Henderson LLP

The Changing World of Foreign and International Law

(English with simultaneous translation)

Confused about Kyoto? Need to know right away if we have an extradition agreement with Brazil? Jacqueline Caron of DFAIT's Treaty Section and Paulette Dozois, government archives specialist, will discuss the treaty process and how to access Canada's international agreements.



John Miller will outline UNESCO's mission and its work, particularly in the copyright sector. He will explain the role played by his library within the organisation and how it ensures, while working to a tight budget, that its collections reflect UNESCO's worldwide activities and interests.

Jean Gasnault, president of Juriconnexion — the French association which brings together users of legal databases in all formats and media — will analyze access to legal information in France within the European context, looking at the obligation to disseminate public legal information, conflicts and future prospects.

Speakers:

- Jacqueline Caron, Deputy Director, Treaty Section, Foreign Affairs and International Trade Canada
- **Paulette Dozois**, Archivist, State, Military, International Affairs and Justice, Library and Archives Canada
- **Jean Gasnault**, Service Documentation, Gide Loyrette Nouel, Paris
- **John Miller**, Chief Librarian, UNESCO, Paris
- Moderator: Cynthia Hubbertz, Chief, Collection Development Section, Information and Document Resource Service, Library of Parliament

Presentations:

- **Jacqueline Caron** - International Law
- **Jean Gasnault** - Free access to legal information in France with the European context : duties, conflicts and projects (French text only)
- **John Miller** - Working for the World - UNESCO and its Library

The Ultimate End-User: the Public's Access to Law Libraries and Legal Information

Hosted by the Courthouse and Law Society Libraries Special Interest Group

This panel session will examine the role of law libraries in meeting the growing legal information needs of the public, especially self-represented litigants. It will facilitate an exchange of information on current library policies and services for non-lawyers, outreach initiatives and future strategies.

Speakers:

- Johanne Blenkin, Executive Director, B.C. Courthouse Library Society
- **Joan Cavanagh**, Manager, Information Services, Ottawa Public Library
- Mona Pearce, Chief Librarian, Alberta Law Society Libraries
- Moderator: Jeanette Bosschart, Reference and Instructional Services Librarian, Great Library, L.S.U.C., Toronto

Presentation: B.C. Courthouse Library Society

3:30 pm - 4:00 pm

Break, Visit Exhibits



Three Concurrent Sessions

4:00 pm - 5:30 pm

The Trail of a Trial

Hosted by the Department of Justice/ Attorney General Libraries Special Interest Group

This session will examine the significant steps that occur in all stages of litigation, from the issuance of the statement of claim to the trial itself and all the processes in between. The speaker(s) will explain the documents, materials, and protocols that may be encountered at each stage, and how this might affect the work or actions of librarians.

Speakers:

- **The Hon. J. Douglas Cunningham**, Associate Chief Justice of the Superior Court of Justice, Toronto Region
- **Anne M. Mullins**, Augustine Bater Polowin LLP
- **Master Calum MacLeod**, Case Management Master, Superior Court of Justice, Ottawa

Presentation: The Trail of a Trial

Leveraging Library skills and competencies to promote knowledge management initiatives

Hosted by the Knowledge Management Special Interest Group

Alternate title: Changing our spots to stripes

Librarians have been informally involved in knowledge management since before the term was coined. We're seeing increasing interest by organisations in harnessing the abilities of their librarians as they develop formal KM programs. What do librarians bring to the table? What skills need to be added to take on a leadership role in KM? At what point does a KM librarian become a KM professional?

Join a diverse and experienced panel in the discussion of these and other issues - sans PowerPoint, sans canned presentations! Who knows where the discussion will lead? You'll only know if you attend. Please have a look at the following competencies documents in preparation for the session (audience participation strongly encouraged) <http://www.aallnet.org/prodev/competencies.asp> and <http://www.sla.org/content/learn/comp2003/index.cfm>.

Panel:

- Moderator: Wendy Reynolds, Information Manager, Ontario Securities Commission
- **Erin Murphy**, Reference Librarian, Library & Information Services STIKEMAN ELLIOTT LLP, Toronto
- **Susanna Duke**, Knowledge Coordinator, Stewart McKelvey, St. John's



- **Alison Colvin**, Director of Information Services, Workplace Safety and Insurance Appeals Tribunal

Cool Things a reprise

(English with simultaneous translation)

JuriBistro® TOPO: The Electronic Librarian

A reference librarian available on a 24/7 basis? It is now possible with JuriBistro® TOPO, the new product developed by the Legal Information Access Center (CAIJ/LIAC). Answering more than 1000 legal questions, this “electronic librarian” supports Quebec lawyers and judges in their legal research activities. Discover how the CAIJ/LIAC took advantage of the MARC format and Unicorn and Web2 library systems to create this knowledge database.

Speaker:

- **Sonia Loubier**, CAIJ Montréal, Research Service and Collections Director
-

Wikis at WeirFoulds

The Library staff at WeirFoulds have started using wikis for collaborative projects. Connie will give a quick tour of what they have done, what they hope to do in the future, and what challenges they face.

Speaker:

- **Connie Crosby**, Library Manager, WeirFoulds LLP
-

Establishing a Law Library and Legal Resource Centre in Southern Sudan.

In January 2007 Eve Poirier and members of the Department's International Legal Programs Group traveled to Juba, Southern Sudan to investigate the feasibility of establishing a legal research facility / library for identified stakeholders. The team met with judges, academia, government officials, UN staff and NGO partners to determine need and to develop a framework and timeline for development. The challenges are complex and many and the heat severe. There may be bats and boas, generators and tuku huts, but there is a great need for legal information to boost the fledgling new government in Southern Sudan. Please spend a minute with us as we share some of the most perplexing issues and their potential solutions.

Speakers:

- **Eve Poirier**, Regional Librarian, Prairie Region, Dept of Justice Canada
 - **Fiona McPherson**, Departmental Librarian, Dept. of Justice Canada
-



The Promise of OpenURL Resolvers: de-mystifying the implementation of a link resolver at the Supreme Court of Canada Library

Alicia Loo will describe the set up of a link resolver. Libraries have expensive collections of full-text journals, hidden in electronic collections, microfiche and in the stacks. Users want seamless access. A link resolver provides all that and more! But a lot of work was involved behind the scenes to make the promise of linking a reality. Find out about our lessons learned, the trials and tribulations of implementation and our future plans for a search tool that is quickly emerging as a "must have" for our users.

Speaker:

- Alicia Loo, Chief, Information and Reader Services, Supreme Court of Canada Library -

Presentation: The Promise of Open URL

Embedded Librarians

Terri will discuss her initiative in which librarians are assigned to projects outside of the library but within operational business lines. The librarians provide research and information support as needed from the onset of a project. This involvement at an early stage gives librarians a stronger understanding of the needs of the project, and makes them an integral part of the project team. Terri will also speak about the particular management and HR issues that this practice raises.

Speaker:

- Terri Tomchyshyn, Manager, Library Information Services, Department of National Defence, Ottawa

Tuesday, May 8, 2007 - Changes in Information Management and Preservation

Tuesday will focus in part on the theme of our changing information universe, from our morning panel, which will look at public access to government and court information, to our afternoon sessions, which will cover the National Digital Preservation Strategies in Canada and the United States and new social media, such as RSS Feeds and Wikis.

9:00 am - 10:30
am

Are we becoming a secret society? Press Bans, Privacy and Access to Information (English with simultaneous translation)

The former Information Commissioner of Canada, Mr. John Reid, an outspoken critic of the federal Access to Information and Privacy Acts, will share his views as a private citizen. Barbara McIsaac, Q.C., is one of Canada's leading experts in privacy law and co-author of *The Law of Privacy in Canada*. She has served as Senior Counsel to the Somalia Inquiry and for the recent Arar Inquiry. Rick Dearden has a background in



media and defamation law, and will bring his perspective on how the new Anti-terrorism laws are impacting freedom of expression and freedom of the press.

Panel:

- **Barbara A. Mclsaac**, Q.C. - Senior Counsel, McCarthy Tetrault LLP
- John Reid - Former Information Commissioner of Canada
- **Rick Dearden** - Partner, Gowlings (Ottawa)
- Moderator: Heather Williams, Partner, Cavanagh Williams, Ottawa

Presentation: Barbara A. Mclsaac - An Argument Against "Rights Talk"

10:30 am - 11:00
am

Break, Visit Exhibits

11:00 am - 11:45
am

Annual General Meeting (Part 2)

11:45 am - 12:15
pm

Members' Open Forum

12:15 pm - 1:30
pm

Lunch in the Exhibit Hall

Three Concurrent Sessions

1:30 pm - 3:00 pm

Managing and Providing Access to eResources

Sponsored by Relais International

Host: Access Services & Resource Sharing Special Interest Group

As the shift from print to electronic resources continues to accelerate the management and control of these intangible resources presents some interesting challenges. This session will explore best practices in acquiring, managing and providing access to electronic resources. Join us as we ride change into the electronic sunset.

Speakers:

- **Catherine Davidson**, Associate University Librarian, Collections, York University
- **Ruth Sonksen**, Electronic Resources Cataloguing Librarian, McGill University
- Moderator: Tim Knight, Head of Technical Services, York University Law Library, Toronto



National Digital Preservation Strategies for Legal Information

(English with simultaneous translation)

The preservation of digital content is a challenge for society. With so much content being created in digital format, and the huge growth industry in digitized-from-print content, national bodies are struggling with roles and responsibilities for the preservation of this growing body of knowledge in digital format. Law libraries have long been concerned with the need to make legal information available for long term access. On our own, however, few of us have the resources to manage our digital collections and are still grappling with the need to protect our print collections from deterioration. Learn what part the Canadian law library community can play in the National Digital Preservation strategy being developed by the Library and Archives Canada, and through initiatives such as Alouette Canada and LIPA in the United States.

Panel:

- **Janis L. Johnston**, Director and Associate Professor of Law, University of Illinois, Albert E. Jenner, Jr. Memorial Law Library
- **Susan Haigh**, Senior Advisor, Transformation, Library and Archives Canada
- **Brian Bell**, Director, AlouetteCanada
- **Gay Lepkey**, Depository Services Program, Public Works and Government Services Canada
- Moderator: Neil Campbell, Associate Professor and Law Librarian, University of Victoria Faculty of Law

Presentations :

- **Brian Bell** - AlouetteCanada and the Law Libraries of Canada
- **Gay Lepkey** - Publishing and Depository Services
- **Susan Haigh** - Toward a Canadian Digital Information Strategy: Progress and Outlook

The Intelligence Behind Competitive Intelligence

Host: Private Law Libraries Special Interest Group

What is Competitive Intelligence? CI is a systematic and ethical program for gathering, analyzing, and managing information about competitor activity and general business trends to further company goals. The result of this approach, for an increasing number of firm, corporate, and special libraries, is a newly defined relationship with their institutions' business development and marketing departments. Corporate research, due diligence, and media monitoring matters are slowly becoming front-and-centre in reference and information services. Susan Armstrong, Market Strategy Manager with Royal Bank Canada, will help elucidate how CI is used, to what effect, with what tools and resources, at what cost.

Speaker:

- **Susan Armstrong**, Manager, Market Strategy for Business Financial Services, RBC Royal Bank, Toronto
- Moderators :
 - Eric McDonald, Reference Librarian, Borden Ladner Gervais LLP, Toronto
 - Elizabeth Kinersly, Librarian, Miller Thomson LLP, Vancouver



3:00 pm - 3:30 pm Break, Visit Exhibits

Three Concurrent Sessions

3:30 pm - 5:00 pm **How do you keep them down on the farm...?**

Hosted by the Academic Libraries Special Interest Group

Law librarianship has been called "the accidental profession." Most practising law librarians did not set out to be law librarians, many discovering law libraries in library school or through a career change after law school. Yet despite the accidental nature of our entry into the profession, academic law libraries place high expectations on their librarian members. They are expected to be legal information specialists, effective managers of legal collections and services, and to be informed and collaborative faculty partners. Are the present ad hoc practices of recruiting, equipping and mentoring still adequate for the next generation of law libraries? How can Academic Law libraries become more intentional in the recruitment, equipping, development and retention of today's law librarians and the future law library directors?

A panel of 4 speakers will address the issues of recruitment, retention and the development of law librarians.

Panel:

- **Leslie Weir**, University Librarian, University of Ottawa
- **Ann Morrison**, Law Librarian, Sir James Dunn Law Library, Dalhousie University
- **April Brousseau**, Articling Student, WeirFoulds LLP, Halifax
- **Wendy Newman**, Senior Fellow, Faculty of Information Studies, University of Toronto
- Moderator: David Michels, Public Services Librarian, Sir James Dunn Law Library, Dalhousie University, Halifax

Set up and use of RSS feeds, a step towards Web 2.0 (English and French with simultaneous translation)

Sponsored by National Capital Association of Law Librarians

RSS is at the vanguard of the new Web 2.0 technologies that create a more interactive experience for users of the Internet. The content syndication that RSS enables lets users control what they see by drawing in news feeds from numerous sources, and has huge potential as a communication tool for libraries, information centres and their parent organizations. This session has three objectives:

- To familiarize participants with the technology underlying RSS feeds;
- To explain production of RSS feeds and their possible uses in the context of libraries and information/knowledge centres;
- To present brief descriptions of other Web 2.0 technologies, including blogs, social networking sites, Wikis and folksonomies.



Speakers:

- **Frédéric Pelletier**, Conseiller principal en politiques, LexUM, Université de Montréal
- **Olivier Charbonneau**, Reference Librarian, Concordia University
- Moderator: **Daniel Poulin**, Directeur, Laboratoire LexUM, Université de Montréal

Leave this session with hand-outs and the ability to go back to your library and introduce new technologies.

Research Update

Hosted by the Committee to Promote Research

Join Nancy McCormack and Sonia Poulin, recipients of the 2006 Research grants, as they describe their research and report on their findings. Nancy is investigating media collections for law libraries and developing a core list of media titles relevant to Canadian law libraries. Sonia is undertaking a comparative review of legal research courses in Canada and abroad.

Speakers:

- **Nancy McCormack**, Head, W.R.Lederman Law Library, Queen's University
- **Sonia Poulin**, Director, Brian Dickson Law Library, University of Ottawa

Wednesday, May 9, 2007 - The Charter as an agent of Change

Wednesday's plenary will celebrate the 25th anniversary of the Canadian Charter of Rights and Freedoms.

9:00 am - 10:30
am

The CHARTER @ 25: Where have we come from and where are we going.
(English with simultaneous translation)

Sponsored by Irwin Law

Celebrate the 25th Anniversary of the Canadian Charter of Rights and Freedoms with a panel of experts. Professor David Paciocco is the author of *Charter Principle and Proof in Criminal Cases* and of *Getting Away with Murder: The Canadian Criminal Justice System*. He will moderate a panel who will look at the impact of the Charter on Canadian society, from its impact on the criminal justice system, same sex marriage, employment and religious freedom.

Panel:

- **Professor David Paciocco**, University of Ottawa, Faculty of Common Law
- Pam MacEachern, Nelligan O'Brien Payne
- **Justice Colin McKinnon**, Superior Court of Justice, East Region (Ottawa)



- Moderator: Lawrence Greenspon, Greenspon, Brown & Associates, Ottawa

10:30 am - 11:00
am Break

11:00 am - 12:00
pm **Meeting (Part 3) - Resolutions**

2008 CALL Conference Planning Committee presentation
