

CALL/ACBD Knowledge Management SIG

Annual Report 2019 - 20

May 2020

Committee Chairs: Jennifer McNenly

Members: 57

Activities and initiatives that the committee has completed during this past year:

At the 2019 annual conference KM SIG business meeting in Edmonton:

- Discussion of the new ISO standard on knowledge management systems (ISO 30401) and corresponding ARK publication on implications for the profession.
- Review of a bilingual knowledge management system designed for my firm's Innovation team.

Activities and initiatives that the committee hopes to tackle for the next business year:

Annual meeting set for June 4, 2020 at 12:00pm

- Discussion of how to create task based intranets that highlight policies, procedures and tools for matter management and how this can be adapted for any organization.

