



Keynote Speaker



Suzanne Thomas, *Emotional Intelligence and Lawyers*

Director of Professional Recruitment and Development, Field Law

As Field Law's Director of Professional Recruitment and Development, Suzanne Thomas is responsible for coordinating activities related to the firm's recruitment of lawyers, articling students and summer students. Her key areas of focus include design and execution of recruitment campaigns, development and oversight of onboarding activities and coordination of orientation sessions for students and lateral hires.

In addition, Suzanne develops and administers the firm's internal professional development program. This initiative provides specialized training and educational opportunities for students and lawyers at various stages in their legal careers and coordinates associate development activities. She also manages the firm's mentorship program, formal evaluation process and Articling Student Program.

As a former practicing lawyer with more than 10 years of experience, Suzanne has an insider's point of view that helps her relate to the firm's lawyers and understand the numerous daily and long-term challenges they face, which translates into better delivery of client services and higher client satisfaction.

Suzanne enjoys all types of music and is an avid concert goer who often plans her vacations around concerts in other cities.

Educational Session Speakers



Carlos Richards, *Use of Data Analytics in Law*

Senior Pricing Manager, Norton Rose Fulbright

Carlos Richards is the Senior Pricing Manager at Norton Rose Fulbright in Canada, a global law firm that provides the world's preeminent corporations and financial institutions with full business law services. He leads the firm's Canadian pricing team. This group integrates marketing and financial analysis to identify the best pricing options available to meet the strategic objectives of the firm.

Carlos reports directly to the firm's Chief Strategy Officer and has played an instrumental role in developing some of the firm's strategic initiatives including: the pricing approval process, the firm's approach to alternative fee arrangements, matter management/reporting as it pertains to Legal Project Management, and the firm's transition to SAP.

Prior to joining Norton Rose Fulbright, Carlos held various pricing positions in the railroad/transportation sector and served as President of Innovative Entertainment Concepts (IEC); a Calgary based entertainment company that specializes in event management, promotion and consultation.



Christy MacKinnon, *Non-Legal Research*

National Director, Library and Information Services, Bennett Jones LLP

As National Director, Library and Information Services, at Bennett Jones LLP, Christy MacKinnon puts the power of information to work for the firm and its clients. She leads a national team of expert law librarians and technicians skilled at facilitating access to timely and

accurate legal and business information. Her professional experience began in 2000 at the Canada Revenue Agency and since 2004 has been in law firm libraries.

Christy is a member of the American Association of Law Libraries, the Calgary Law Library Group, the Canadian Association of Law Libraries and the International Legal Technology Association.



Dale Barrie, *Panel: What's Happening (and Coming) In Our Workplaces?*

Director, Alberta Law Libraries

Dale Barrie is the Director of Alberta Law Libraries (ALL), a provincial network of libraries who provide services to the legal community (i.e. judiciary, Justice and Solicitor General employees and bar), self-represented litigants and the public. Dale has worked with ALL in a series of different roles these past nine years. He takes a particular interest in considering the World Wide Web (the latest in a series of major information breakthroughs) the resulting "information hall of mirrors" it has created, and its impact on information seeking behaviours, attitudes towards information access and on the role of the information professional. He is not particularly fond of writing in the third person however.



Dayna Tees, *Panel: What's Happening (and Coming) In Our Workplaces?*

Team Leader, NOVA Chemicals Corp.

Dayna Tees leads a dynamic team of Information Specialists at NOVA Chemicals Library and Information Research. Her team provides patent and literature searches, analytics, curated alerts, competitive intelligence and copyright advice. Library team members are also embedded

within R&D Project Teams. Dayna supports innovation in libraries; she is currently focusing on Library 4.0 solutions for the organization. Prior to her leadership role, she supported NOVA Chemicals R&D as a patent searcher. Early in her library career, she worked at NAIT and the Saskatchewan Legislative Library. Dayna graduated from the Grant MacEwan Community College Library Technician program, is the 2018 SLA Calgary Regional Director and is an active member of the Toastmasters organization.



Holly James, *Statutory Research- Finding Bills and Intent & Statutory Research- Finding Historical Statutes*

Law Librarian, Alberta Law Libraries

Holly James is a Law Librarian with Alberta Law Libraries and has worked in libraries for over 10 years, including the Calgary library of a national law firm and Library and Archives Canada in Ottawa. She has a degree in Criminology and Psychology from Simon Fraser University and a Masters in Library and Information Studies from Dalhousie University.



Howie Kislowicz, *Administrative Law*

Assistant Professor, University of Calgary, Faculty of Law

Howard (Howie) Kislowicz joined the Faculty in July 2017. From 2013-2017, he was an Assistant Professor at the University of New Brunswick's Faculty of Law, where he taught Constitutional Law, Administrative Law, and Multiculturalism and the Law. He completed his common law and civil law degrees at McGill University, and went on to serve as clerk to Justice

Gilles Létourneau at the Federal Court of Appeal. After some time in private practice at a national firm in Toronto, he received his LLM and SJD at the University of Toronto's Faculty of Law. He is the recipient of numerous awards, including the Alan Marks Medal for best thesis in the University of Toronto's graduate law program, the SSHRC Joseph-Armand Bombardier Canada Graduate Scholarship, and the University of New Brunswick Faculty of Law Teaching Excellence Award. He has published his work in leading law journals and presented his research at national and international conferences, including the Harvard-Stanford International Junior Faculty Forum, the Osgoode Hall-University of Toronto Junior Faculty Forum, and the Berlin Roundtables on Transnationality.



Jacquelyn DeGreeve, *Non-Legal Research*

Law Librarian, City of Calgary

Jacquelyn DeGreeve graduated with a Masters of Library and Information Studies (MLIS) from the University of Alberta in 2001. Over the span of her career, she has worked in both corporate and law libraries performing business and legal research. She is currently Law Librarian for The City of Calgary, Law and Legislative Services. Jacquelyn has a passion for life-long learning and will be commencing the Executive MBA program at the University of Calgary in August this year.



Jennifer Koshan, *Constitutional Law*

Professor, University of Calgary, Faculty of Law

Before joining the Faculty in 2000, Jennifer practiced for several years in the Northwest Territories as Crown counsel, and worked as the Legal Director of the B.C. branch of the Women's Legal Education and Action Fund (LEAF), a non-profit equality rights organization. Jennifer served as Graduate Program Director from 2006-2011, and as Associate Dean

(Research) from 2007-2011, and as ABLawg Coordinator from 2007 to 2011 and 2013 to present.

In April of 2010 Jennifer received a Students' Union Teaching Excellence Award, and she received an Honourable Mention in 2015. This award recognizes the outstanding achievement and contributions to students in the classroom by exceptional teachers. In 2015, Jennifer was awarded a University of Calgary ARCH Award for Alumni Achievement for her work with Equality Effect's 160 Girls project.

On a national level, Jennifer was awarded the 2013 Canadian Association of Law Teachers (CALT) Prize for Academic Excellence. This award honours exceptional contributions to research and law teaching by a Canadian law teacher in mid-career. In 2016, Jennifer was awarded a Women in Law Leadership (WILL) Award, in the Leadership in the Profession (Broader Roles) category. The WILL Awards are presented annually to female members of the Alberta legal profession.



Jennifer Merchant, *Statutory Research- Finding Bills and Intent & Statutory Research- Finding Historical Statutes*

Library Assistant, Field Law

Jennifer is the Library Assistant at the Calgary office of Field Law. She has over 10 years' experience working in private law firm libraries. Jennifer holds a Bachelor of Arts from the University of Calgary and a Diploma in Library Information Technology from SAIT Polytechnic.



Judy Harvie, *Panel: What's Happening (and Coming) In Our Workplaces?*

Director Library Services, Norton Rose Fulbright LLP

Judy is currently the national Library Services Director at Norton Rose Fulbright where she oversees and is privileged to work with a team of 19 people in Quebec, Ontario, Alberta and B.C. She has been a law librarian for over thirty years and began her career as a solo, moving to mid and large law firms in Alberta at Bennett Jones, Macleod Lyle Smith, MacKimmie Matthews and Macleod Dixon, as well as Blaney McMurtry and Goodmans in Ontario as a Manager. She was heavily involved in the merger of the libraries across Canada of Ogilvy Renault and Macleod Dixon and is currently working on the integration of Vancouver firm library Bull Houser Tupper into Norton Rose Fulbright. The team works closely with Knowledge National Director Sukesh Kamra and is involved in promoting knowledge tools and working on client facing initiatives in partnership with client markets and business development. Judy is a member of CALL, AALL and SLA and has served on the CALL executive as member at large, been co-chair of the Private Law Libraries Special Interest Group and Chair of the Program Committee for the CALL conference held in Calgary in 2011. She has also been chair and held many positions in the Calgary Law Library Group and is the inaugural winner of the CLLG Shelagh Mikulak Library Leadership Award in 2012. Her educational background includes a degree in music vocal performance with a minor in German from the University of Calgary, a Library Technician Diploma from the Southern Alberta Institute of Technology and studies toward a Communications degree from the University of Calgary in addition to management courses from the Institute of Leadership and Management in the UK. In her spare time Judy continues to study classical singing and enjoys living in the country with a great view of the mountains.



Kim Clarke, *US and UK Legal Research, Use of Data Analytics in Law, & Technology's Impact on Legal Research*

Senior Instructor & Director, University of Calgary, Bennett Jones Law Library

Kim Clarke is currently a Senior Instructor with the Faculty of Law and the Director of the Bennett Jones Law Library and the Doucette Library of Teaching Resources at the University of Calgary. She obtained her LL.B. from the University of Manitoba and her MLIS from the University of Alberta. Previously, Kim worked as a law librarian at The Ohio State University and then at McGeorge School of Law in California where she was the Assistant Dean for Library and Research Services. Kim's teaching interests relate to the role and impact of legal technology and legal research.



Liz Whitsitt, *Effect of International and Foreign Law in Canada*

Assistant Professor, University of Calgary, Faculty of Law

After receiving her LLM in International Legal Studies from New York University in 2007, Liz taught International Trade Law and International Investment Law as a sessional instructor for the Faculty of Law and served as a contributor to and editor of the International Institute for Sustainable Development's Investment Treaty Newsletter. She completed her PhD in International Trade & Investment Law in September 2017. As a PhD student she has won numerous scholarships, including a Social Sciences and Humanities Research Council (SSHRC) Doctoral Fellowship 2010 - 2012 and an Honorary Izaak Walton Killam Memorial Scholarship 2010 - 2012. She also received the Marc Lalonde Prize for Excellence in International and Commercial Arbitration for her scholarship. Liz is a member of the Law Society of Alberta.



Martin Olszynski, *Tort Law*

Assistant Professor, University of Calgary, Faculty of Law

Martin joined the Faculty on July 1, 2013, following several years of public service in environmental and natural resources law and policy. From 2007 to 2013, he was counsel with the federal Department of Justice, practicing law in the legal services unit at Fisheries and Oceans Canada. During this period, he also spent time on secondment to the Legislative and Regulatory Affairs Division at Environment Canada.

Martin holds a B. Sc. (Biology) and an LL.B., both from the University of Saskatchewan, and an LL.M. (specialization in environmental law) from the University of California at Berkeley. Following law school, Martin clerked for the Hon. Justice Denis Pelletier of the Federal Court of Appeal (2006). Prior to joining the University of Calgary, he was a part-time professor with the University of Ottawa, Faculty of Law, where he taught environmental law.



Nadine Hoffman, *Regulatory Research*

Librarian, University of Calgary, Bennett Jones Law Library

Nadine is currently the Natural Resources, Energy & Environmental Law Librarian at the Bennett Jones Law Library and History Librarian at the University of Calgary. Nadine graduated with her Masters of Library and Information Studies (M.L.I.S.) degree from the University of Alberta in 1996 and her B.A. in History from the University of Calgary in 1993. She is currently embedded in the graduate law program at the University of Calgary's Faculty of Law where she teaches legal research to students. Nadine's scholarship interests include legal research, teaching with technology, embedded librarianship, interdisciplinary library services, search terminology, and endangered species legislation.



Phyllis Thornton, *The ABC's Of Civil Procedure*

Scott Venturo Rudakoff LLP

Phyllis has been working in libraries for over 40 years, including Director, Research in the Research and Information Services team at McCarthy Tetrault LLP. She is currently semi-retired, working one day a week at Scott Venturo Rudakoff LLP.

Phyllis has a diploma in Library Arts from SAIT and an LLB from the University of London. She was active in the library community and a recipient of the Shelagh Mikulak Library Leadership

Award in recognition of her contributions. She is an honorary member of the Calgary Law Library Group.



Robert Tiessen, *Libraries, Copyright Law, and Licensing Agreements*

Librarian, Content Development, Libraries and Cultural Resources, University of Calgary

Robert Tiessen is a Content Development Librarian within the University of Calgary Libraries & Cultural Resources. He has worked at the University of Calgary Library in various roles since 1999 after moving back to Canada from working as a librarian in Montana and Ohio. His interest was sparked in copyright after wondering why the copyright rules were so different between Canada and the US. He is a member of the CFLA Copyright Committee.



Shaunna Mireau, *Technology's Impact on Legal Research*

Director of Knowledge Management and Process Improvement, Field Law

As Director of Knowledge Management and Process Improvement at the Field Law firm, Shaunna is responsible for making positive change happen. Her position includes coordinating knowledge management projects, managing the firm's Lean Six Sigma continuous improvement projects, and collaborating with the firm practice groups, technology department and library team. She was awarded the Denis Marshal Memorial Award for Excellence in Law Librarianship in 2017 and is currently serving as the Vice President of the Canadian Association of Law Libraries. She blogs occasionally at Slaw.ca and also wrote "Internal and External Marketing by Information Professionals" a chapter in *A Handbook for Corporate Information Professionals*, by Katharine Schopflin, contrib. ed. (London, UK: Facet, 2014) and "Working in Knowledge

Management” for Legal Information Specialists: A Guide to Launching and Building Your Career, by Annette Demers, contrib. ed. (Toronto: LexisNexis, 2012).